

## **Technical Bulletin**

Subject: Chick-fil-A Open Fryer Power Cord

**Date**: 11/08/21

Region: U.S., Canada, Puerto Rico

Models Affected: CFE 410, 420, and OFE 321

## **Summary**

Starting October 2021 Chick-fil-A open fryer models CFE 410, CFE 420, and OFE 321 are being shipped with HP power cords. Previously, Chick-fil-A purchased fryers without power cords. The power cords were then supplied and installed onsite by a 3<sup>rd</sup> party vendor.

Additionally, HP power cord replacement service kits, which can replace either HP or 3<sup>rd</sup> party power cords, have been created for the Chick-fil-A open fryer models CFE 410, CFE 420, and OFE 321. Previously, for power cord replacement, Chick-fil-A would contact the 3<sup>rd</sup> party vendor.

The new Chick-fil-A specific power cord service kit part numbers for hardwired and plug-in applications are listed below:

- 140732 CFE 410, CFE 420, OFE 321 power cord kit, hardwired, 208/240 VAC
- 140734 CFE 410 power cord kit, plug-in, 208/240 VAC
- 140735 CFE 420 power cord kit, plug-in, 208/240 VAC

**NOTE**: All power cord kits include materials for one vat only.

## Warranty

The kits include a 90-day parts warranty from the date of install.

## Questions

For further information, please contact Technical Services using one of the following options:

Email: technicalservices@hennypenny.com

Call:

U.S. and Canada: +1-800-417-8405

Global: +1-937-456-8405 Text: +1-937-456-8405

Live chat via the Henny Penny website, extranet, or customer support website.